

1. Products

This warranty applies to the LED components of luminaires supplied by ITAB Prolight UK Ltd.

2. Duration of the guarantee

The guarantee period is for two years (parts and labour) from delivery to site.

3. Extended warranty

The extended warranty period for LED components is for a further three years (parts only).

4. Guarantee conditions

- Products have to be used according to the product and application specifications. E.g. temperature or voltage limits must not be exceeded.
- Products have to be installed by a qualified electrician, adhering to any instruction leaflets that are sent with the luminaires.
- No modifications or alterations in any way are allowed to the luminaires.

5. Execution of the guarantee

During the period of the guarantee, ITAB Prolight will endeavour to dispatch an engineer to site within five working days of receiving a fault report to repair, or replace free of charge, either the luminaire in its entirety, or any part of the product that ITAB Prolight accepts to be defective as a result of material malfunction. If the defective product is no longer available, then ITAB Prolight will provide an alternative product of similar specification and quality.

6. Execution of the extended warranty

During the extended warranty, ITAB Prolight will deliver to site either a replacement luminaire, or component parts that ITAB Prolight accepts to be defective as a result of material malfunction, for a qualified engineer to replace or rework the defective luminaire on site. If the defective product is no longer available, then ITAB Prolight will provide an alternative product of similar specification and quality.

Any costs e.g. transport for return of faulty products and costs of labour to remove existing and replace with new, are not covered by this guarantee. Replacement products or parts are supplied to the customer or to the end user free of charge.

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ITA Prolight UK Ltd
Units 4, 5 & 6 Raynham Road
Bishop's Stortford
Hertfordshire CM23 5PB

Telephone: +44 (0)1279 757595
Fax: +44 (0)1279 755599

e-mail: enquiries@itabprolight.co.uk
www.itabprolight.co.uk



ISO 9001:1987
EN 29001:1987
Design and Manufacture



Members of the Lighting
Industry Association.



Members of Electrolink WEEE
Producer No. WEEE/DC0073UQ